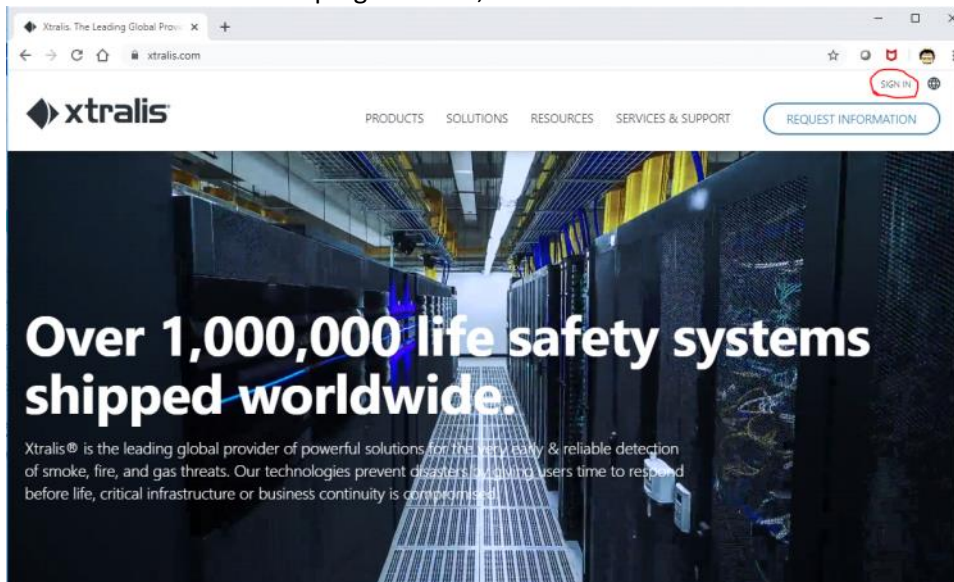


# New VSM User - How to download, install and activate VSM4.

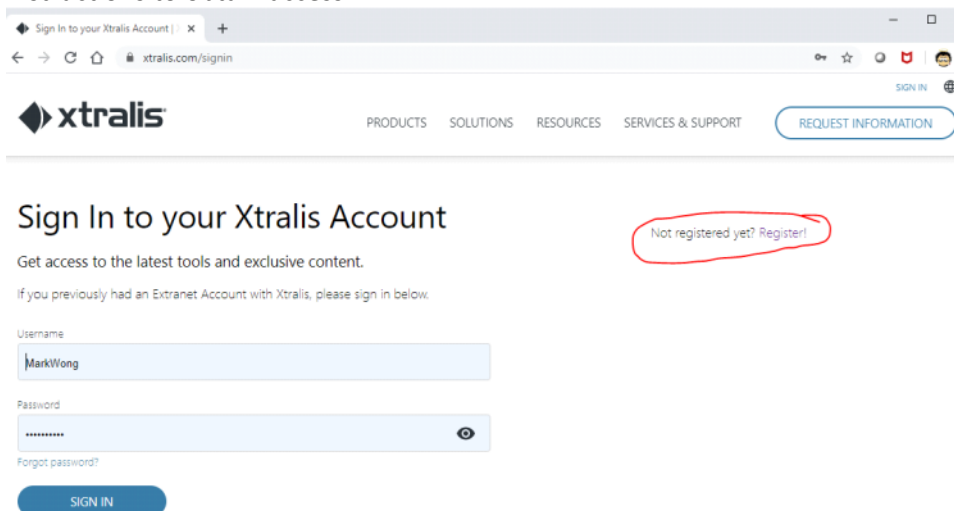
Monday, 22 July 2019 1:25 PM

Please follow the steps below to obtain and activate VSM software.

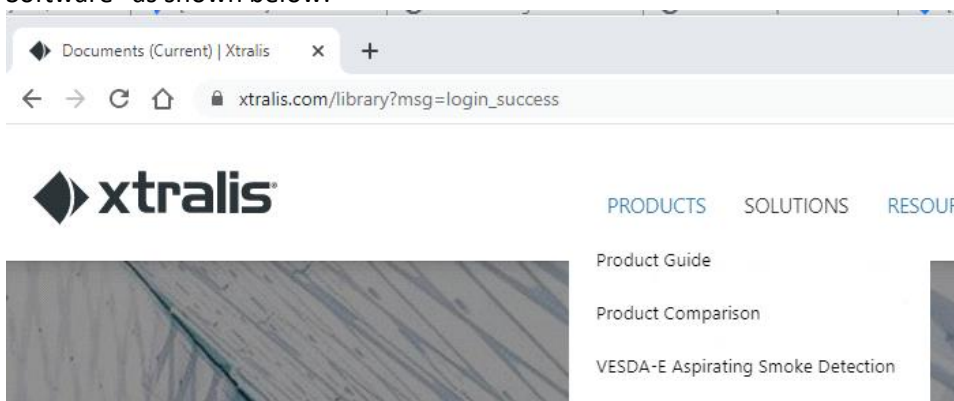
1. Go to [www.xtralis.com](http://www.xtralis.com)
2. Select "SIGN IN" on the top right corner, as shown on red circle below:

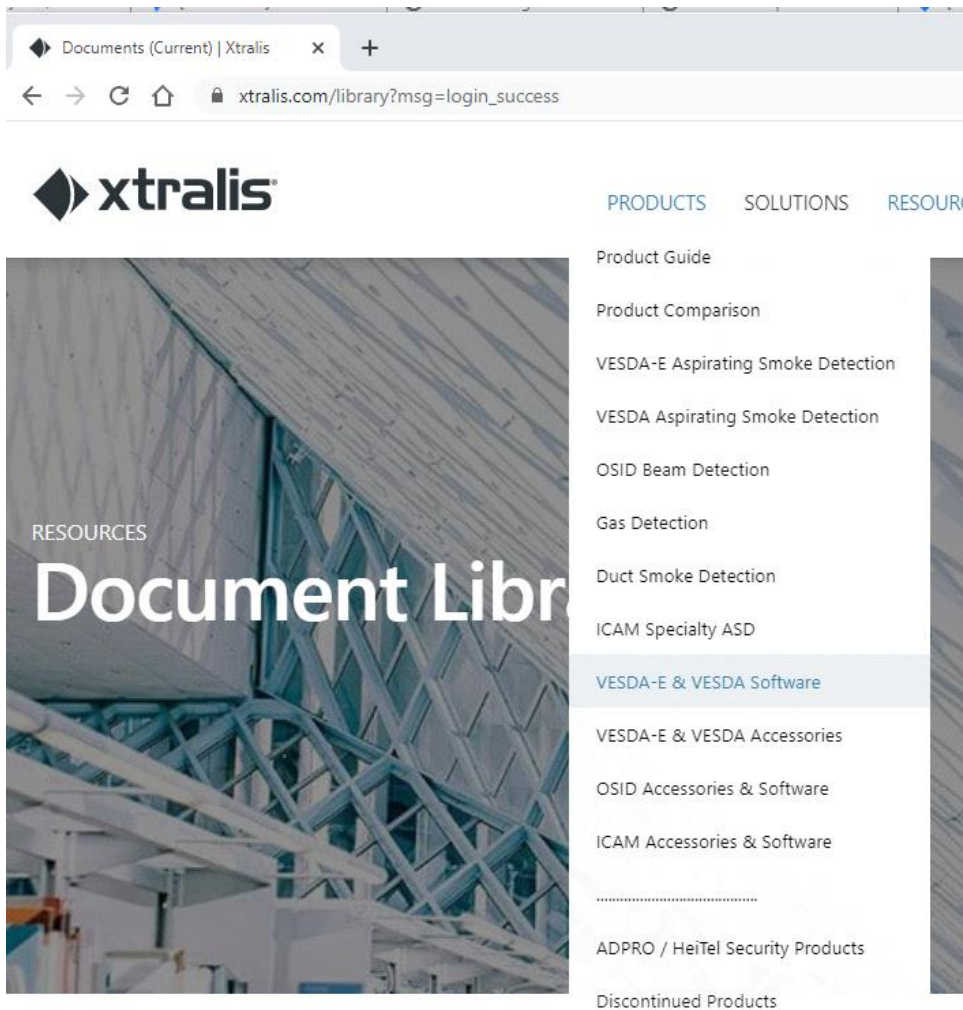


4. Enter your User name and Password in login window (circled with green line in screenshot below). Otherwise select "Register" (circled with red line in screenshot below) and follow instructions to obtain access.



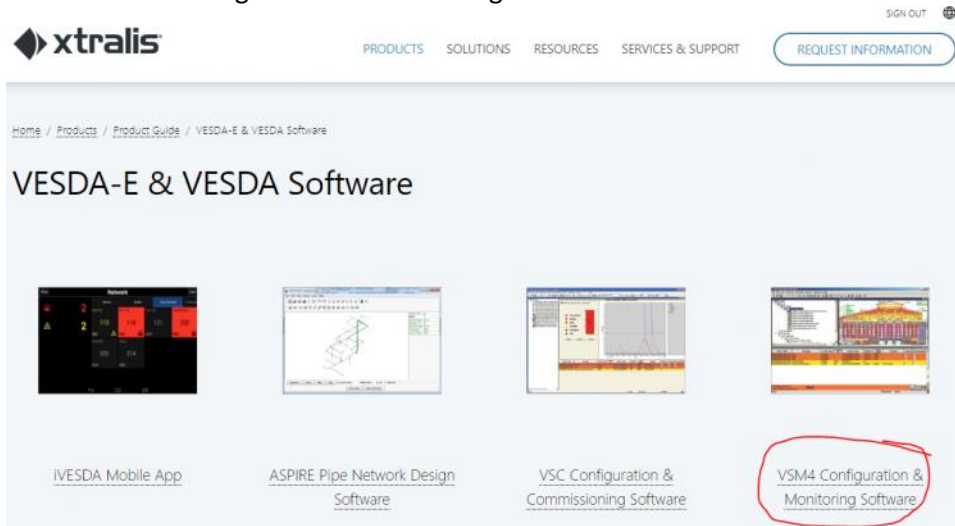
5. If you previously had an Extranet Account with Xtralis, please sign in below.
- Username: MarkWong
- Password: [masked]
- Forgot password?
- SIGN IN
6. Once you have logged into Xtralis web site, please select "Products" -> "VESDA-E & VESDA Software" as shown below:





7.

8. Select "VSM4 Configuration & Monitoring Software"



9.

10. Select "Download Software"



## VSM4 Configuration Software

VSM4 configures, monitors and trouble-shoots systems. It is easy to use and has been designed for complete control. The user friendly interface allows quick response to system events – all from one convenient solution for integrated control and monitoring of smoke detection systems.

Model No. NA

VSM4 Data Sheet

REQUEST QUOTE

11.

- FEATURES
- SERVICE & SUPPORT
- DOWNLOAD SOFTWARE

12. Download the latest VSM4 in the list.

- FEATURES
- SERVICE & SUPPORT
- DOWNLOAD SOFTWARE

### Download Software

The Xtralis is a Microsoft Excel spreadsheet, requiring Macros to be enabled. To download the VSM4 software, please visit the [Document Library](#) (DOCUMENTS BY CATEGORY > Software Downloads), or click one of the links below.

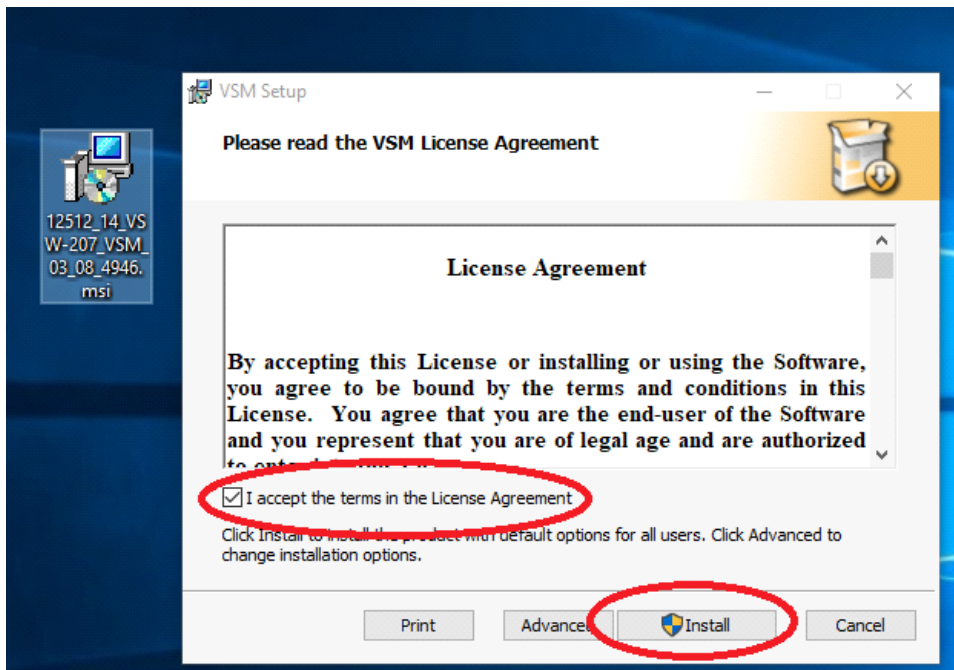
13.

### RESOURCES

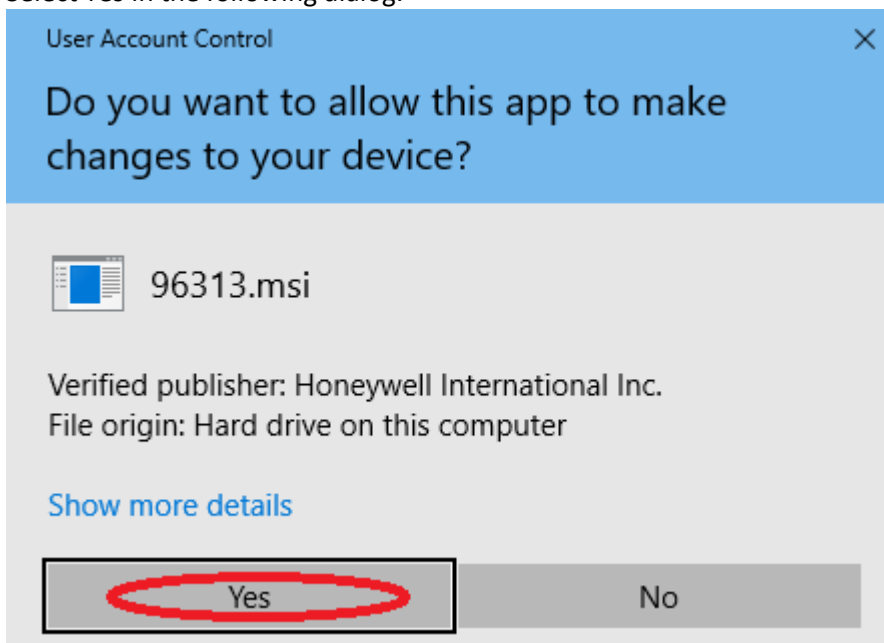
- VSM4 Data Sheet
- VESDA Product Line Brochure
- ICAM Product Line Brochure
- Xtralis VSM4 Installation Program V3.08.00 (Build 4946)
- Xtralis VSM4 Generic Dimensioning Tool
- Xtralis VSM4 Generic Dimensioning Tool, German

14. After downloading VSM4, double click it to activate the installation process.

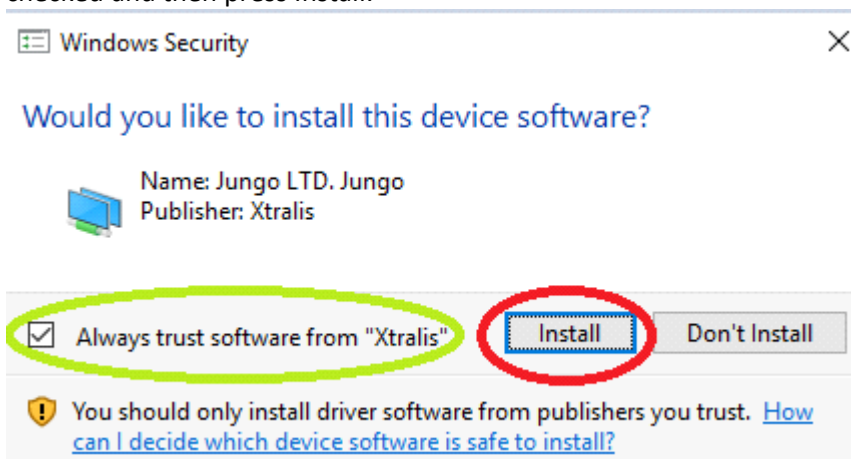
15. Ensure "I accept the items in the License Agreement" is checked, and press Install button.



16. Select Yes in the following dialog.

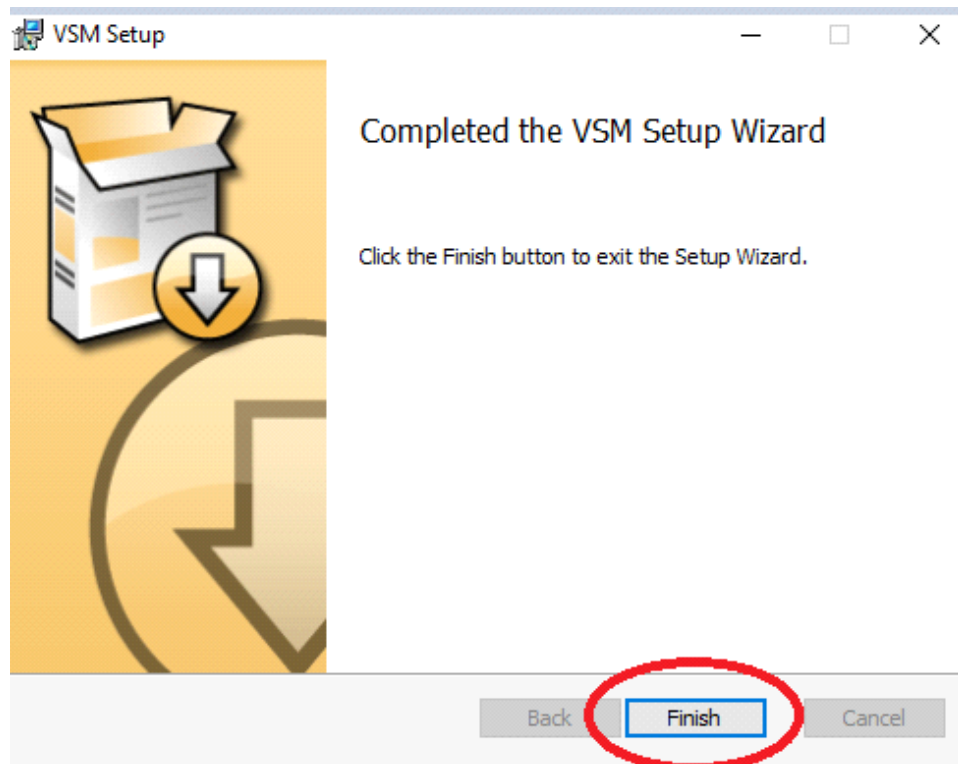


17. When the following dialog displays, ensure "Always trust software from "Xtralis"" check box is checked and then press Install.

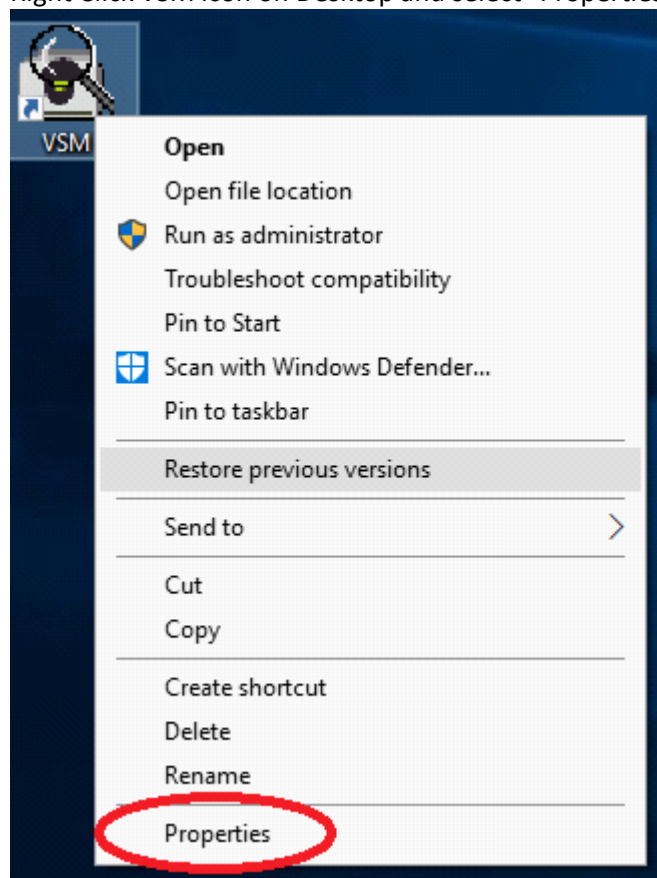


18. Select "Finish" when the following dialog displays:

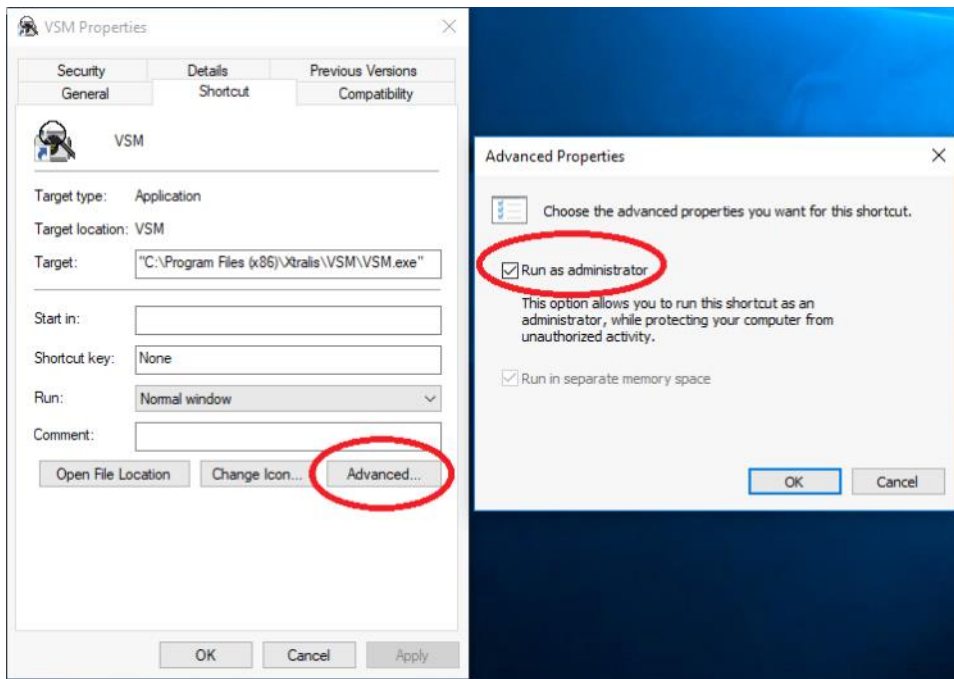




19. Right Click VSM icon on Desktop and select "Properties"



20. In VSM Properties dialog, select the "Shortcut" tab -> "Advanced" and ensure "Run as administrator" check box is enabled -> OK->Apply.



21. Select "Continue" when the "Access Denied" dialog box display.

Access Denied

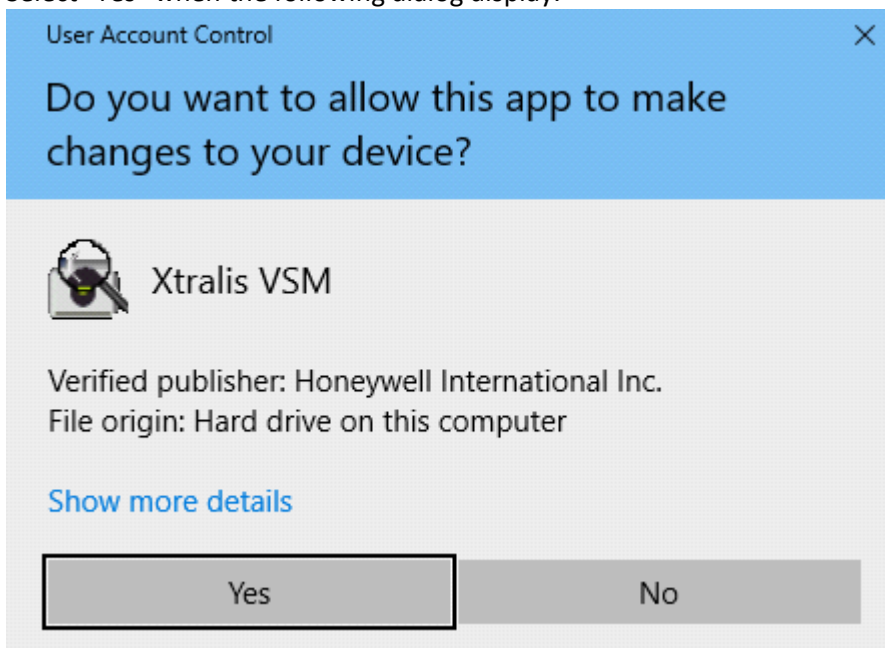


You will need to provide administrator permission to change these settings.

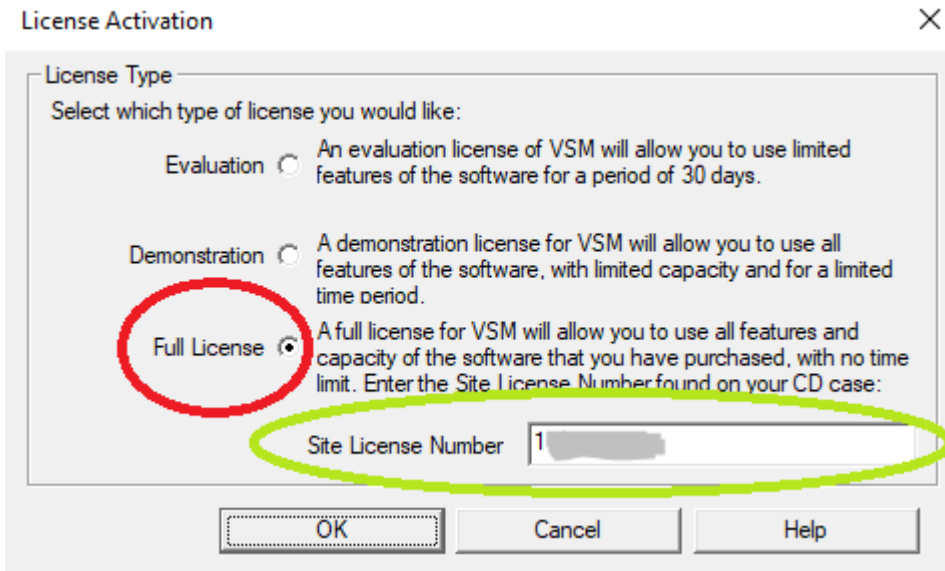
Click Continue to complete this operation.



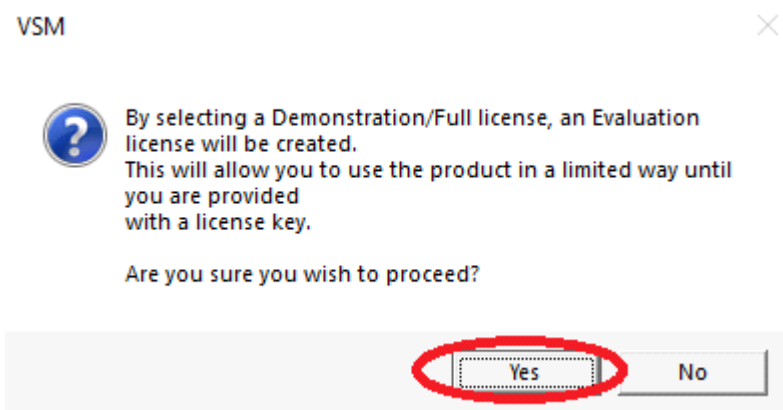
22. Double click VSM icon to start VSM.  
23. Select "Yes" when the following dialog display.



24. In the "License Activation" dialog, select "Full License" (in red circle) and enter the "Site License Number" (in green circle). The Site License Number should be provided in the Xtralis invoice of the VSM license purchase.



25. Select "Yes" when the following dialog displays.



26. To obtain the Full License Activation Code. Please email [DL-HBTXtralis.License.Registration@Honeywell.com](mailto:DL-HBTXtralis.License.Registration@Honeywell.com) with the following information:

- Site License Number
- Serial Number
- Reference Code
- Company Name
- Project Name and/or Project Location
- Contact Name
- Contact Email
- Country
- Xtralis Invoice Number

**License Type**  
Select which type of license you would like:

Evaluation ☐ An evaluation license of VSM will allow you to use limited features of the software for a period of 30 days.

Demonstration ☐ A demonstration license for VSM will allow you to use all features of the software, with limited capacity and for a limited time period.

Full License ☒ A full license for VSM will allow you to use all features and capacity of the software that you have purchased, with no time limit. Enter the Site License Number found on your CD case:

Site License Number

---

**Pre-activation**  
Note: you can only activate the software once you have requested and received a License Code

Serial number

Reference Code

If you are not connected to the Internet, call your local Xtralis Office and provide them with the above numbers. [Contact Us](#)

---

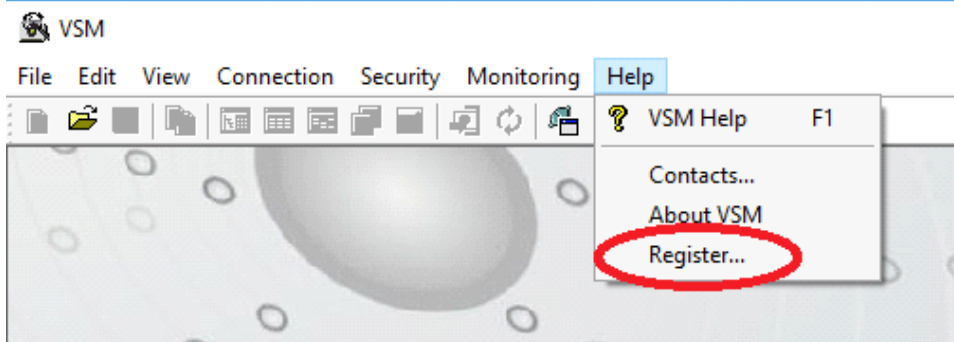
**Activation**

License Code

[Activate](#)

[OK](#) [Cancel](#) [Help](#)

27. In the meantime, please continue using VSM in Evaluation License by selecting the Cancel button. This mode allow VSM to operate with no limitation for 30 days period until the full license activation code is received.
28. When you have received the full license activation code, please start VSM.
29. In the VSM menu->Help->Register.



30. Enter the Full License Activation Code, then enter Activate->OK



**License Activation** [X]

**License Type**  
Select which type of license you would like:

Evaluation ☐ An evaluation license of VSM will allow you to use limited features of the software for a period of 30 days.

Demonstration ☐ A demonstration license for VSM will allow you to use all features of the software, with limited capacity and for a limited time period.

Full License ☒ A full license for VSM will allow you to use all features and capacity of the software that you have purchased, with no time limit. Enter the Site License Number found on your CD case:

Site License Number

---

**Pre-activation**  
Note: you can only activate the software once you have requested and received a License Code

Serial number

Reference Code

If you are not connected to the Internet, call your local Xtralis Office and provide them with the above numbers. [Contact Us](#)

---


**Activation**

License Code

[Activate](#)

31. Press OK

**VSM** [X]

 You have successfully licensed your software ! The new license setting will take effect the next time VSM is started.

32. Press OK and restart VSM.

33. VSM activation completed.