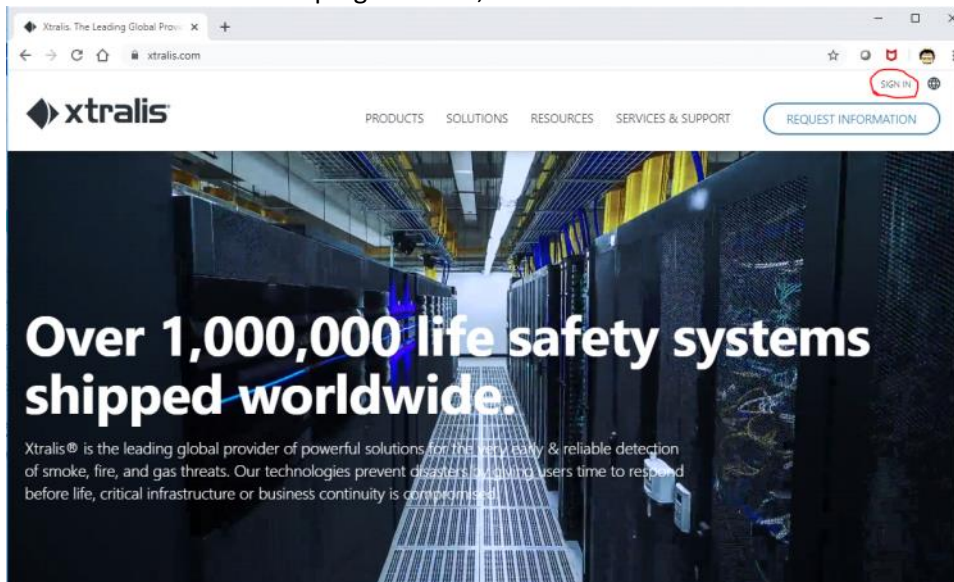# New VSM User - How to download, install and activate VSM4.

Monday, 22 July 2019   1:25 PM

Please follow the steps below to obtain and activate VSM software.

1. Go to www.xtralis.com
2. Select "SIGN IN" on the top right corner, as shown on red circle below:
3.

4. Enter your User name and Password in login window (circled with green line in screenshot below). Otherwise select "Register" (circled with red line in screenshot below) and follow instructions to obtain access.
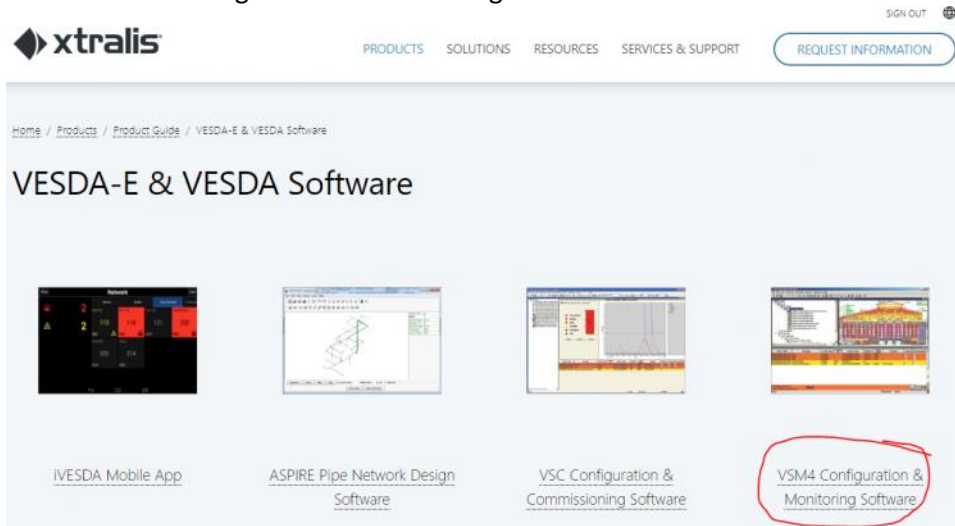5.
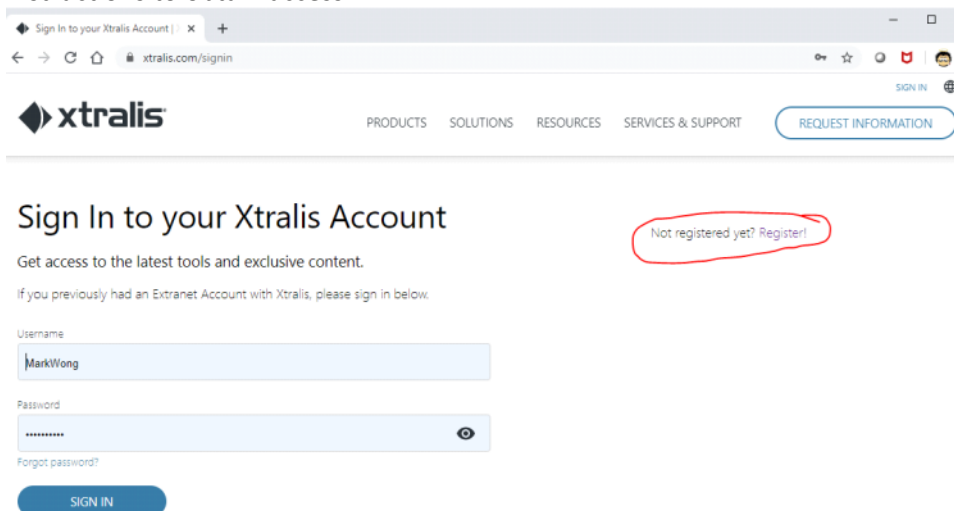
6. Once you have logged into Xtralis web site, please select "Products"->"VESDA-E & VESDA Software" as shown below:
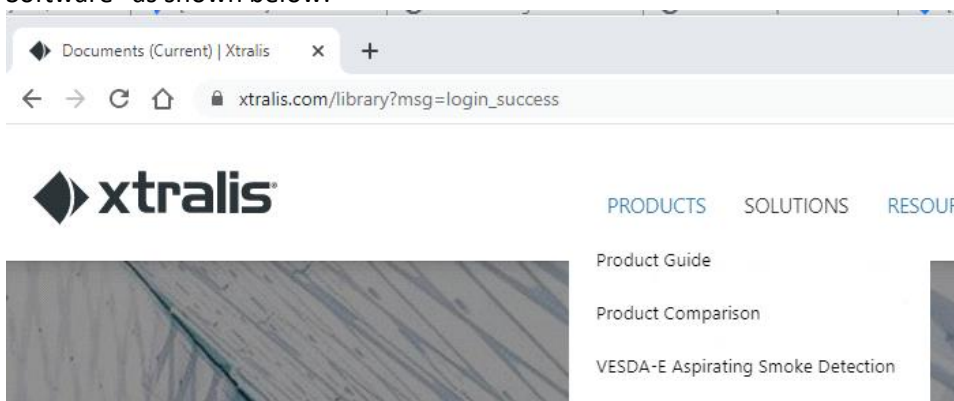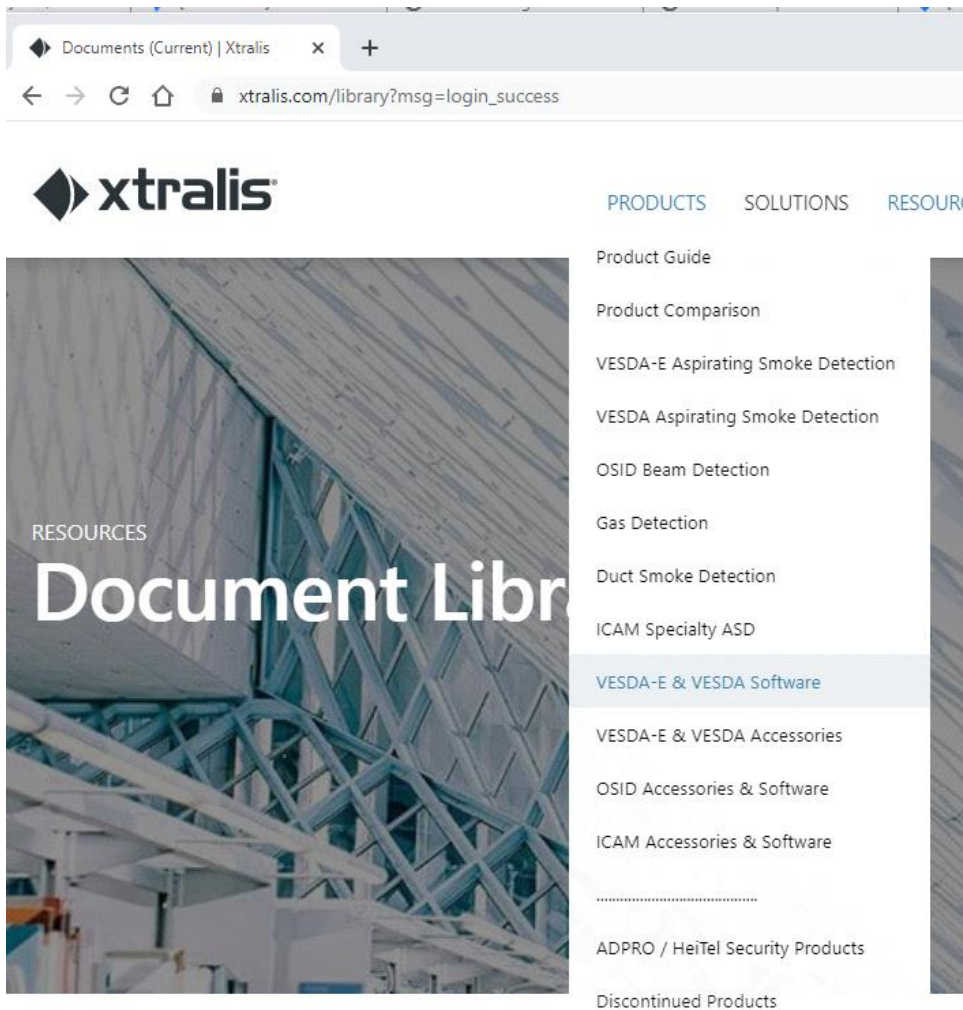
7.

8. Select "VSM4 Configuration & Monitoring Software"

9.

10. Select "Download Software"

11.

12. Download the latest VSM4 in the list.

13.

14. After downloading VSM4, double click it to activate the installation process.
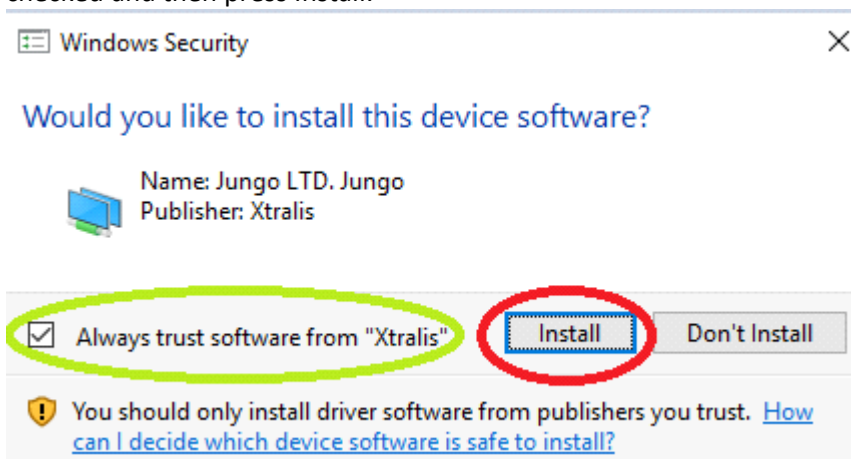15. Ensure "I accept the items in the License Agreement" is checked, and press Install button.
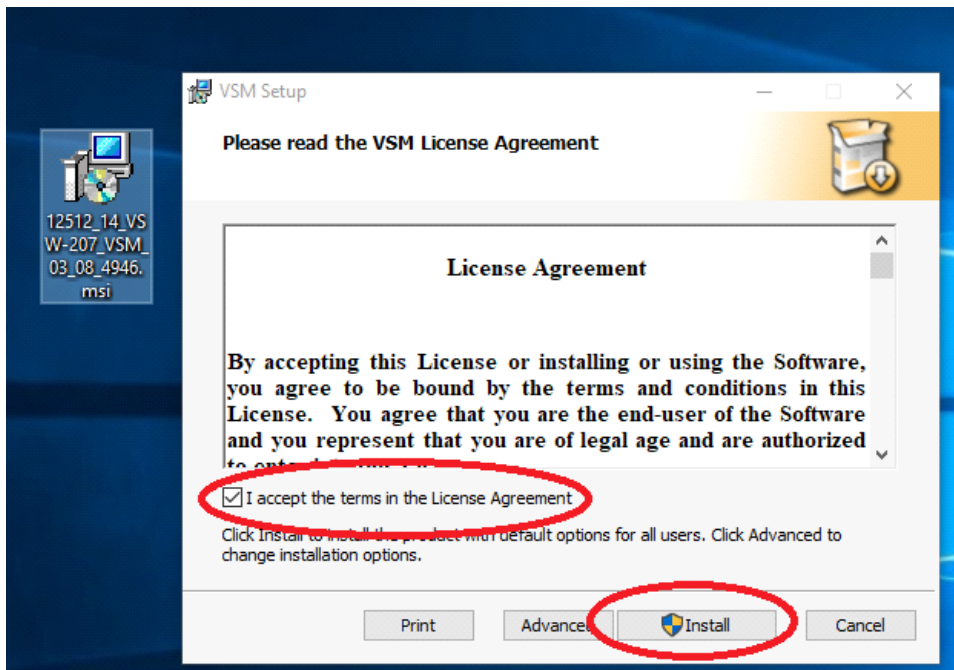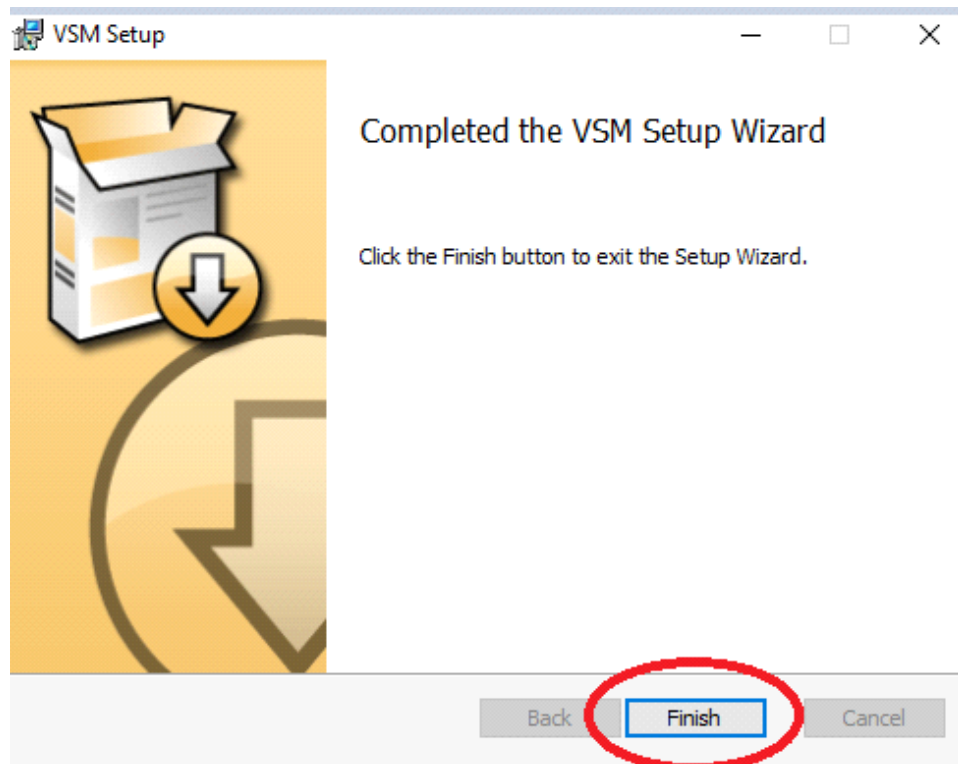
16. Select Yes in the following dialog.
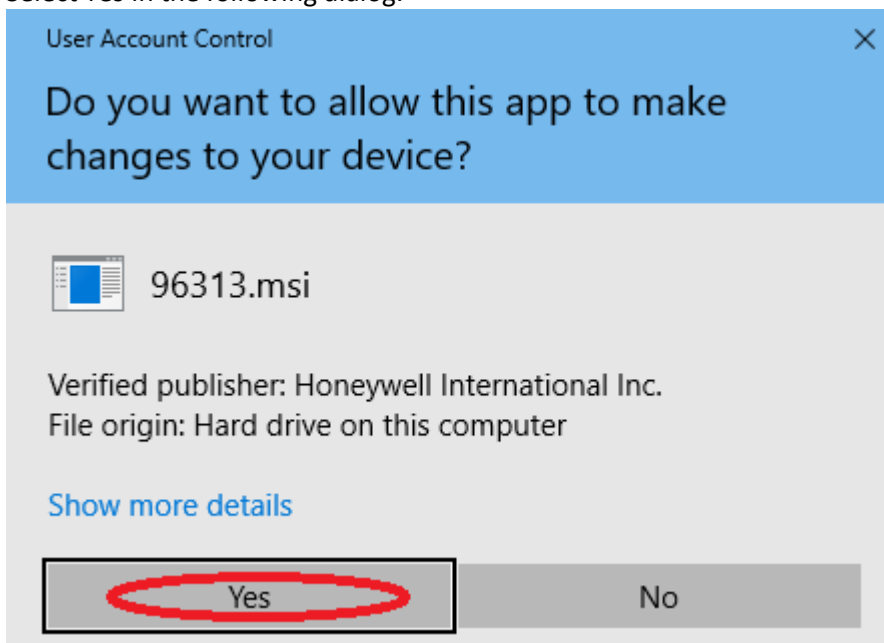
17. When the following dialog displays, ensure "Always trust software from "Xtralis"" check box is checked and then press Install.
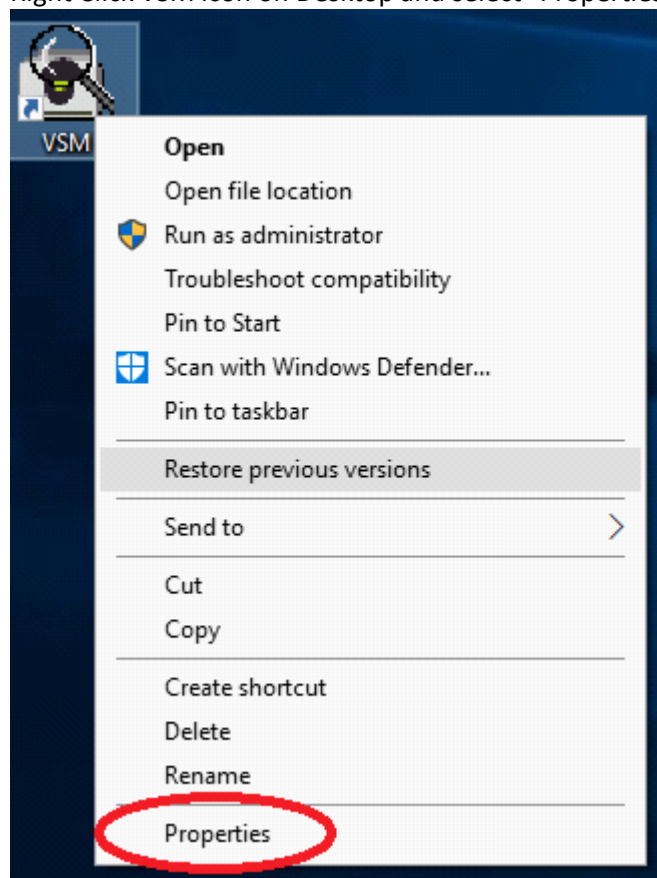

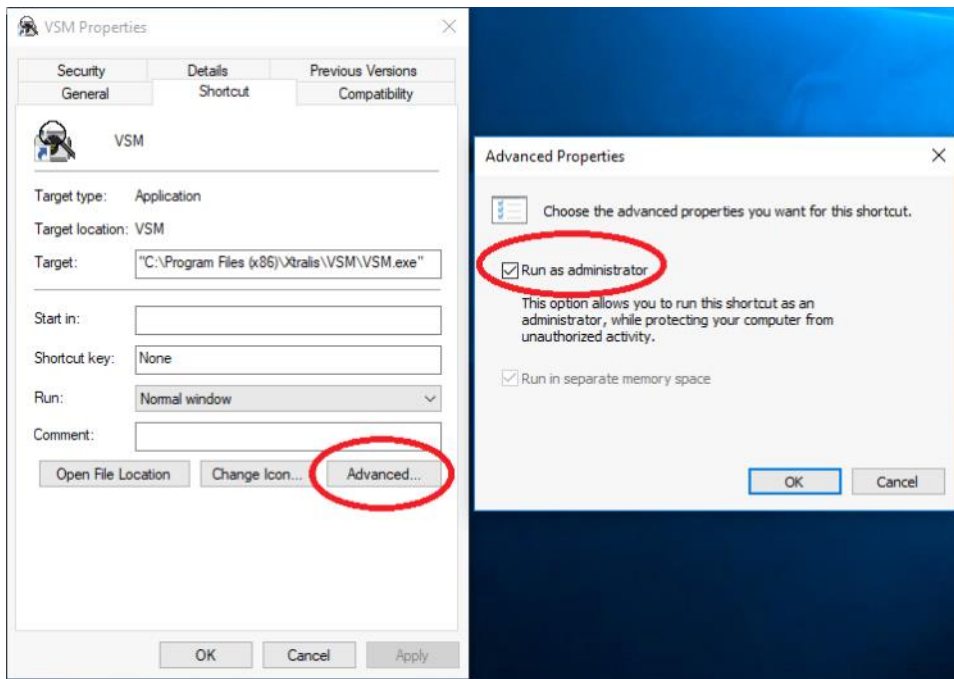18. Select "Finish" when the following dialog displays:

19. Right Click VSM icon on Desktop and select "Properties"

20. In VSM Properties dialog, select the "Shortcut" tab -> "Advanced" and ensure "Run as administrator" check box is enabled -> OK->Apply.

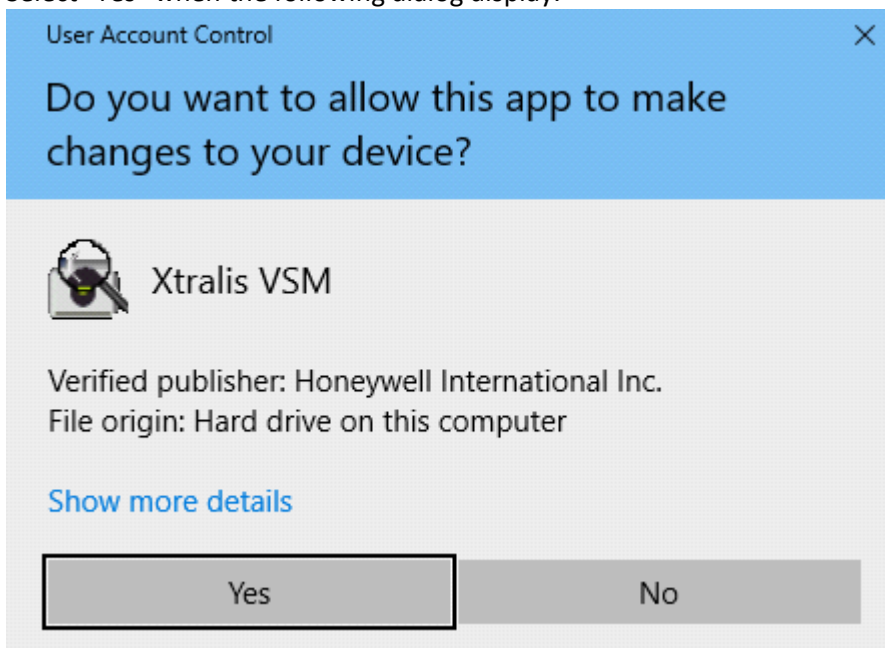21. Select "Continue" when the "Access Denied" dialog box display.
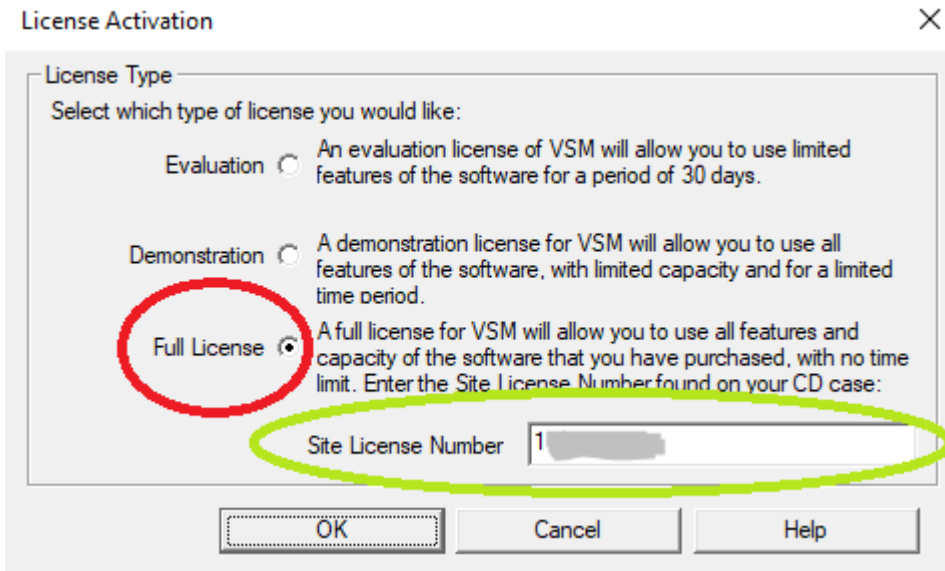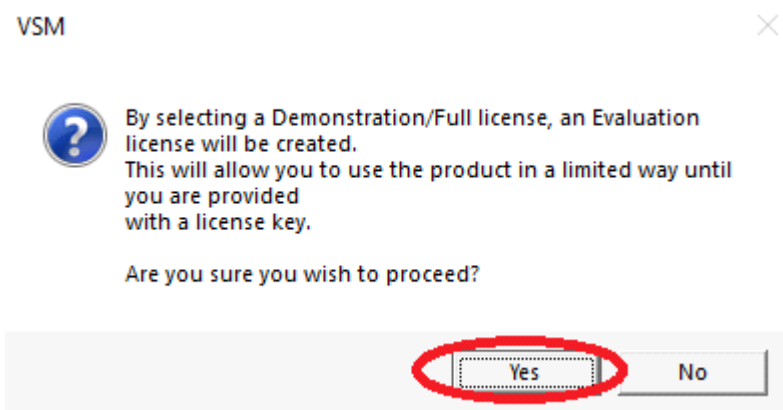

22. Double click VSM icon to start VSM.
23. Select "Yes" when the following dialog display.

24. In the "License Activation" dialog, select "Full License" (in red circle) and enter the "Site License Number" (in green circle). The Site License Number should be provided in the Xtralis invoice of the VSM license purchase.

25. Select "Yes" when the following dialog displays.

26. To obtain the Full License Activation Code. Please email DL-HBTXtralis.License.Registration@Honeywell.com with the following information:
    - Site License Number
    - Serial Number
    - Reference Code
    - Company Name
    - Project Name and/or Project Location
    - Contact Name
    - Contact Email
    - Country
    - Xtralis Invoice Number

27. In the meantime, please continue using VSM in Evaluation License by selecting the Cancel button. This mode allow VSM to operate with no limitation for 30 days period until the full license activation code is received.
28. When you have received the full license activation code, please start VSM.
29. In the VSM menu->Help->Register.
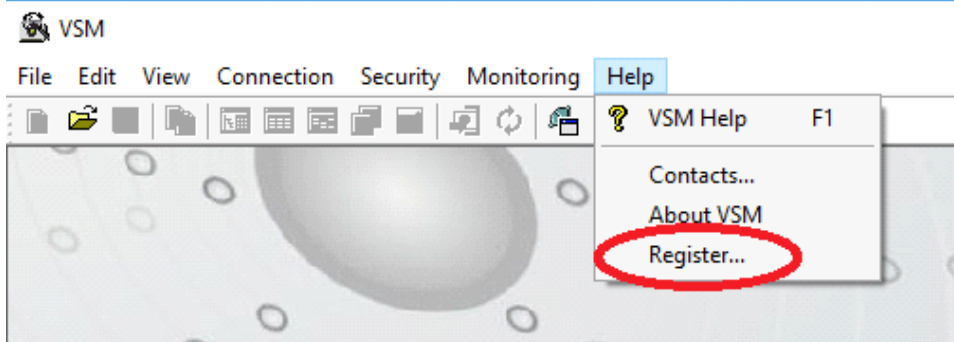
30. Enter the Full License Activation Code, then enter Activate->OK

31. Press OK

32. Press OK and restart VSM.
33. VSM activation completed.