

The Brooks Equipment Will-Call Has Been Re-Opened for All Distribution Centers

We are pleased to announce that we can resume Will-Call opportunities for our customers. For your safety, and the safety of our warehouse personnel, we have issued the below protocols. Please review carefully, and call your account manager if you have any questions.

Thank you for your business.

No one enters the building

Maintain at least a 12 ft. distance at all times

No contact or exchange of paperwork

COVID-19 Will-Call Process

1. Sales provides name of person picking up order.
2. Customer calls warehouse when they have arrived at our location.
3. Customer remains in vehicle until order is ready.
4. Warehouse writes name of who is picking up on order, places order on the end of a designated dock door, and opens door.
5. Employee signals to customer that order is ready and moves away from the area.
6. Customer loads order.



Have you visited our COVID-19 page yet?

Click below for important information, updates, tips, and things that are working for other FEDs during this time

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